

Report

Access to the F

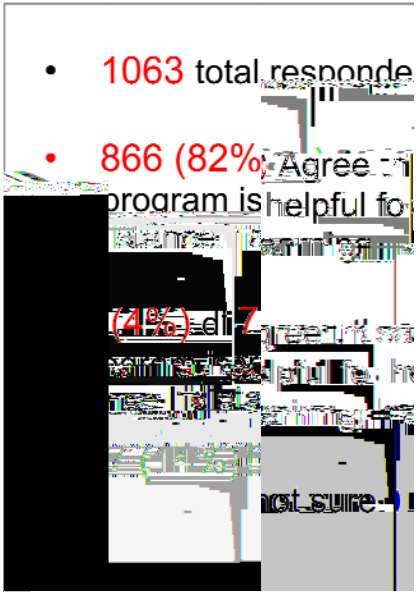
Academic Year	pr
4/05	
5/06	
6/07	
7/08	
8/09	
9/10	
10/11	
Overall	

Finding

Asset



: Assessment o



Comments, suggestions and more

133 (62%) Appreciative messages, suc

38(18%) – Problems and sug

18(8%)—about the library's general services and others, such as (verbatim):

25 (12%) – about Blackboard online learning, such as (verbatim):